Bug Ticket Samples:

These are examples of bug tickets I documented during testing of our ongoing project (VydeDash). The issues were identified through thorough and careful testing. I make sure to provide complete details and clear reproduction steps to help developers resolve the issues efficiently.

Projects / ▦ VydeDash / ✎ Add parent / ⬛ VYD-215

👁 1

Final submission confirmation modal does not appear when all TDRL documents are marked as Not Applicable

[+ Add]

Done ⌄   ✓ Done   ⚡ Actions ⌄

⁂ Improve Bug

Description
Steps to Reproduce:

1. Navigate to the `Tax Tracker` page → `Tax Documents: Needed` section.
2. Mark all TDRL documents as not applicable by setting it to 'No'.
3. Observe that the confirmation modal for final submission does not appear.

Environment
None

Details

Assignee	👤 ~~Caitlyn Ariela Jayco~~
	Assign to me
Reporter	GC Grace Collamat
Development	1 branch
	3 commits 20 days ago
	1 pull request MERGED

Projects / ▦ VydeDash / ✎ Add parent / ⬛ VYD-244

👁 2

Finalize Your Tax Document action item remains visible after document upload confirmation

[+ Add]

Done ⌄   ✓ Done   ⚡ Actions ⌄

⁂ Improve Bug

Description
Type: **HOTFIX**

After confirming that all requested tax documents have been uploaded, the "Finalize Your Tax Document" action item continues to appear. This may cause confusion, as the task appears incomplete despite successful document submission.

Steps to Reproduce:

1. Navigate to the Home page and locate the "2025: Finalize Your Tax Document Submission" in the Action Item.
2. Click the **"Resolve"** button next to the action item.
3. A pop-up appears asking the client to confirm whether all tax documents have been uploaded or if additional documents still need to be submitted.

Details

Assignee	👤 ~~not assigned~~
	Assign to me
Reporter	GC Grace Collamat
Development	1 branch
	1 commit 5 days ago
	1 pull request MERGED
Labels	None
Start date	None
Due date	None
Priority	⌃ High

Projects / ▦ VydeDash / ✎ Add parent / ⬛ VYD-214

👁 2

Show loading spinner to prevent navigating away from Tax Tracker page before final submission confirmation modal loads

[+ Add]

Done ⌄   ✓ Done   ⚡ Actions ⌄

⁂ Improve Bug

Description
When the client completes the Tax document needed, there is a brief delay before the confirmation modal appears. During this time, there is no visual indication that the process is ongoing, and the client can still click or navigate to other pages, which may disrupt the submission process.

Steps to Reproduce:

1. Go to the `Tax Tracker` page → `Tax Document - Needed` section.
2. Complete the TDRL by uploading documents or marking it as not applicable.
3. Observe the delay before the Final Submission confirmation modal appears.
4. Attempt to navigate to another page during this delay.

Actual Result:
No loading indicator is shown, allowing the client to click away or navigate before the modal appears.

Details

Assignee	👤 ~~Caitlyn Ariela Jayco~~
	Assign to me
Reporter	GC Grace Collamat
Development	1 branch
	4 commits 20 days ago
	1 pull request MERGED
Labels	None
Start date	None

Upload button remains enabled when the TDRL document is set to Not Applicable

[+ Add]

Description
The upload button should be disabled when the client selects 'Not Applicable' or 'No' for the TDRL document. Currently, the upload button remains active, allowing unintended uploads even when the document is not required.

Steps to Reproduce:

1. Navigate to the `Tax Tracker` -> `Tax documents -Needed` section.
2. Mark the document as 'Not Applicable' by selecting 'No'.
3. Observe that the upload button is still enabled.

Environment

👁 1 ⤴ •••

[Done ▾] ✓ Done ⚡ Actions ▾

⚙ Improve Bug

Details

Assignee	Collier Juliet Taylor
	Assign to me
Reporter	🟢GC Grace Collamat
Development	1 branch
	3 commits — 20 days ago
	1 pull request — MERGED
Labels	None
Start date	None
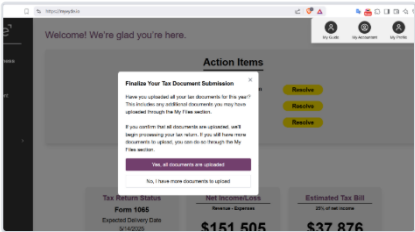
TDRL notification not triggered when Final Tax Docs submitted via home page Action Item

[+ Add]

Description
The TDRL desk notification will **not be triggered** if you **confirm the final submission of tax docs** through the **action item on the home page**.

👁 2 ⤴ •••

[Done ▾] ✓ Done ⚡ Actions ▾

⚙ Improve Bug

Details

Assignee	All Indiana
	Assign to me
Reporter	GC Grace Collamat
Development	1 branch
	7 commits — 12 days ago
	3 pull requests — MERGED
Labels	None
Start date	None
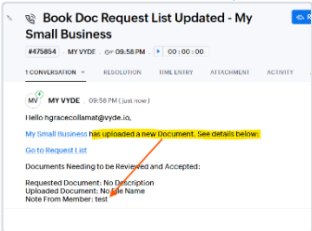
Book Doc Request List notification - Updates

[+ Add]

Description
1. We need to add context to a BDRL notification to inform the guide what year and what was updated in the BDRL.
   - Subject Includes BDRL Year. - **Book Doc Request List <year> Updated**
   - Notification needs this as the first line in the message:
     "Hello <email@address>, "
   - Include **BDRL Link**
2. The notification needs to be fixed to show when a client adds a note to the BDRL document, because currently it incorrectly states that a document has been uploaded.

👁 1 ⤴ •••

[Done ▾] ✓ Done ⚡ Actions ▾

⚙ Improve Story

Details

Assignee	All Indiana
	Assign to me
Reporter	GC Grace Collamat
Development	🔀 Create branch
	1 commit — 19 days ago
	3 pull requests — MERGED
Labels	None
Due date	None
Original estimate	0m